













Client details have been changed to retain privacy











understanding our DESIGN PROCESS

See our process as a 'build your own' stationery journey (although we do the actual design work!) We have broken down the process into the following three easy steps:

STEP ONE: Choose your base shapes/items

All our traditional invitation styles are printed on 300gsm premium card, either size 5x7 or 155cm square as stated in listing.

They also include a white premium envelope (other colours available - added extra).

STEP TWO (Optional): Add your extras

We understand that everybody has a different budget. Our base prices include everything you need for a beautiful invitation.

However, you may wish to add some extras for that special touch!

Once we have the information for steps 1 & 2, we can then send you your personalised quote.

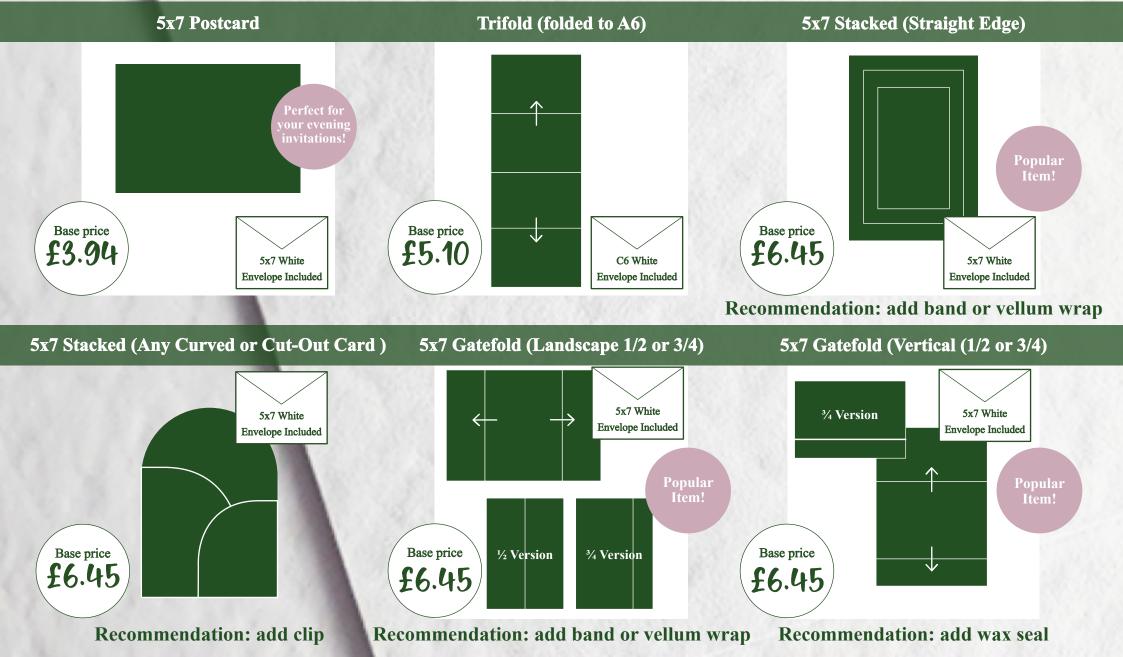
STEP THREE: Design Phase (Complimentary)

After you have secured your booking with us, we will move on to the design phase.

invitations

STEP ONE: CHOOSE YOUR BASE STYLE/SHAPE

All our base invitation styles are printed on 5x7 (unless stated), single sided, premium 300gsm card and include a white premium envelope







STEP TWO: ADD YOUR EXTRAS (OPTIONAL)

We have a large selection of coloured card, envelopes, tassels, wax seals, seal stamps and many more extras to choose from.

Our Popular 'INVITATION' Added Extras

Printing Options

Double Sided Print: +25p

Foiling Added: +£1

A7 RSVP Card & Envelope +£1

Extra Details Card: +45p

Printed Envelope Address: +£1.20



Card and Envelope Options

Double Layer Border: +25p

Adds thickness and interest

Triple Layer Border: +35p

Textured White Card (hammered or linen): +50p

Adds a border and thickness

Deckled Edges (ripped): +50p

Coloured Envelope: +40p

Envelope Liner: +£1



Vellum Sleeve: +£1

Eyelet and Tassel: +55p

Extra Touches

Clip (Gold, Silver, Black or Rose): +5p

Band: +10p

Wax Seal: +£1

Seal Stickers: +10p

QR Code Illustrations Other: Enquire



We generate QR codes using trusted software! OR you can send us your own (no added cost)



Venues (if not part of my exclusive group), Couple Drawings and Maps. ENQUIRE ABOUT PRICES



STEP THREE: DESIGN DETAILS (COMPLIMENTARY SERVICE)

This is useful for the design phase, we will work on this after you have secured your booking with us. We have a bank of thousands of different illustrated elements including: florals, foliage, shells and even pets!

All elements are included in complimentary design service.



Venue illustrations are only complimentary for our exclusive venues as they have already been drawn. Please let us know if you are interested in having a custom venue illustration made

invitations

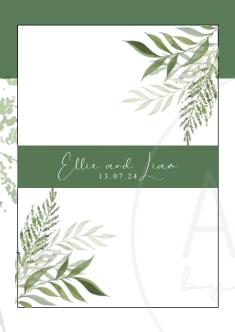
DESIGN EXAMPLE

THIS IS HOW YOU WILL RECEIVE YOUR INVITATION DESIGN PROOFS

ELLIE and LIAM

CLIENT REQUESTS FOR THIS DESIGN

- Gatefold style
- Colours: Greens
- Fonts: Simple
- Elements: Foliage
- Extras: Wax Seal with olive branch stamp



Netals

Please arrive by Ipm.
Thornton Manor,
Manor Road,
Thornton Hough,
Wirral,

Cheshire Border, CH63 IJB Carriages at 12:30pm

Accommodation

There are many small hotels and B&Bs in the surrounding area. Please ensure that you book in plenty of time to ensure room availability.

Premier Inn - Bangor or Holyhead

Travel Lodge - Bangor or Holyhead

A note on gutts

ELLIE

LIAM

13 | 07 | 24

We've been together a year or two, we don't really need anything new. Yet if a gift is your intention, we thought we would mention, we'd love some pennies to put together, to save for something that we will treasure. And just remember, what means the most, is

Thank

rsup

Please email your RSVP to smithwedding@gmail.com

Please respond by 30th April

Ellie and Jiam 13.07.24



how to order

LET'S CHAT

Tell us what item/s
you need, your
added extras (if
required) and the
quantity.



TOP TIP 1:

The more details you can provide, the quicker we can get you your personalised quote.



TOP TIP 2:

We book up quickly, so we suggest getting your deposit down with us as soon as you can to secure our services. We can arrange to start designing your items at a later date.



Once we know your requirements, we will send you a 'no pressure' quote. A 50% deposit will then be required in order to secure your booking with us.



When approving the final design, please TRIPLE check it!

We recommend asking a few of your close family/friends to check over the design before approving. Once the final payment has been made, it goes straight to production, which means no further changes can be made.



TOP TIP 3:

Although unlimited revisions are offered, please note that if huge changes need to be made that deviate away from your original requirements a charge may occur.



DESIGN PHASE

Sit back while we design your items for you. Keep an eye out for any proofs we send via email.



LET'S CHAT

Let's discuss how
you want your item/s
to look and the
information we need
to include.



FINAL PAYMENT

The final payment will be required after the design phase is completed and before production can begin.



Once the final design has been approved by you, your item/s will be made.



FINISHED!

It is time for us to post your items OR, get in touch with us to book a convenient time to pick them up.

APPROXIMATE TIMELINE

Save The Dates / Invitations - 3 Weeks
On the day items (small) - 3 Weeks
Large Signage - 2 months
Illustrations (if custom drawn) - 1 month

Postage - 5-7 Days Tracked Delivery

Common FAQS - BOOKING

Here are some common questions we get about booking with us

How far in advance should we book you?

We book up quickly - especially during peak season!

Ideally, we recommend securing your spot 6 -12 months before your wedding date. That said, we can sometimes accommodate shorter notice depending on availability and your requirements. To confirm your booking, we ask for a 50% deposit.

Do you offer packages?

We recognise that every couple wants something different. Which is why we create bespoke packages tailored to your needs.

We'll also include any relevant offers to ensure you get the best value.

How long does the design and production process take?

Design Phase: usually 1-4 weeks

Production Phase: usually 3 weeks for small items and 4 - 6 weeks for large signage

The timeline above is an estimate and may vary depending on the complexity of your order.

Timely responses to design proofs are essential to keep everything on schedule.

We'll provide you with an approximate timeline during our initial discussions before you book with us.

COMMON FAQS - DELIVERY & RETURNS

Here are some common questions we get about delivery

Where can you deliver to?

We post to anywhere in the UK!

How much is postage?

Small items (anything under A2): £5.99

Large Items (anything above A1): £12.99

We use Royal Mail or Parcel Force

On the rare occasion, we can also hand deliver to your home or venue if located on the Wirral

Prices differ for Northern Ireland - Enquire for details.

Do you offer collection?

YES WE DO!

In fact, if you are local to the Wirral, we recommend collecting your items - especially your large signage from our home studio in Bebington, Wirral.

Do you offer returns?

As a bespoke business that works closely with you to create your designs - with unlimited revisions included - we're unable to accept returns.

In the unlikely event that your item is damaged during delivery, please contact us as soon as possible with clear photographs of both the damaged item and the packaging. Unfortunately, we're unable to assist with any issues raised after your wedding date has passed.

COMMON FAQS - DESIGN AND OFFERS

Here are some common questions we get about our design process and offers

Can you help with wording and layout?

Yes - we guide you through it all!

What can you illustrate?

Venue illustrations are one of Steph's (owner of Aura) specialities. If your venue has already been illustrated, you're welcome to include it on your smaller stationery items at no extra cost! We also have a library of thousands of pre-illustrated pets, florals, and decorative elements that can be incorporated into your designs as part of our complimentary design service. If it's already been drawn, it's yours to use!

Can you adapt pre-drawn illustrations?

Yes, existing illustrations can be subtly adapted to suit the aesthetic of your day—this might include adding a flower arch to a doorway or adjusting colours to match your palette. We're also happy to create seasonal versions of our existing illustrations if one doesn't already exist.

Are there any design elements you do charge for?

Yes, any custom drawings - such as venue illustrations not already in our collection, couple portraits, or illustrated maps - require an additional fee.

There is also a charge to include venue illustrations on large signs (A2 and above). However, these are included for free with our

Large Signage Bundle Offers (see details below).

What offers do you have on?

While our seasonal promotions may change throughout the year, we also offer year-round savings for our couples:

Large Signage Bundle Offer – If you purchase more than one large sign (A2 or larger), you can include any of our pre-drawn venue illustrations on your signage at no extra cost.

